

2011-2012 Season Membership Information

Twin City Stage Box Office

(open noon-5:30pm during the dates noted)

(336) 725-4001

tcsboxoffice@yahoo.com

The Odd Couple

Performances September 16-18 & 22-25, 2011

E-mail requests processed beginning Wed., Aug. 24, 2011

Box Office Opens Tuesday, September 6, 2011

Box Office Hours Monday - Friday noon to 5:30pm

STAGE

CENTER

A 12110987654321
 B 141312110987654321
 C 141312110987654321
 D 141312110987654321
 E 141312110987654321
 F 141312110987654321
 G 141312110987654321
 H 141312110987654321
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 AA 1312110987654321
 BB 1312110987654321
 CC 1312110987654321
 DD 1312110987654321
 EE 1312110987654321
 FF 1312110987654321
 GG 1312110987654321
 HH 12110987654321

LEFT

54321F
 54321G
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 54321M
 54321N
 54321P
 54321Q
 54321R
 54321S
 54321T
 54321U

RIGHT

FT 12345
 GT 12345
 HT 12345
 JT 12345
 KT 12345
 LT 12345
 MT 12345
 NT 12345
 PT 12345
 QT 12345
 RT 12345
 ST 12345
 TT 12345
 UT 12345
 AA 12345
 BB 12345
 CC 12345
 DD 12345
 EE 12345
 FF 12345
 GG 12345

Annie

Performances Nov. 4-6, 10-13 & 17-20, 2011

E-mail requests processed beginning Wed., Sep. 28, 2011

Box Office Opens Monday, October 24, 2011

Box Office Hours Monday - Friday noon to 5:30pm

Welcome to Mitford

Performances February 3-5 and 9-12, 2012

E-mail requests processed beginning Wed., Dec. 14, 2011

Box Office Opens Monday, January 23, 2012

Box Office Hours Monday - Friday noon to 5:30pm

Crimes of the Heart

Performances Mar. 23-25, Mar. 29-Apr. 1, 2012

E-mail requests processed beginning Wed., Feb. 15, 2012

Box Office Opens Monday, March 12, 2012

Box Office Hours Monday - Friday noon to 5:30pm

A Funny Thing Happened on the Way to the Forum

Performances May 4-6 & 10-13, 2012

E-mail requests processed beginning Wed., Apr. 4, 2012

Box Office Opens Monday, April 23, 2012

Box Office Hours Monday - Friday noon to 5:30pm

Main Stage Productions

Thursday—Saturday performances at 8:00 pm
 Sunday performances at 2:00 pm

610 Coliseum Drive, Winston-Salem, NC 27106

Please note the new email for the
box office. It is now:

tcsboxoffice@yahoo.com

Welcome to the 2011-2012 Season at Twin City Stage!



For Additional Information: Box Office 725-4001

Box Office Manager 748-0857 x203
Main Office 748-0857

This season your NAME
will serve as your Member #

Below are some frequently asked questions and answers.

How do I make reservations?

- * **By e-mail:** E-mail your seat requests to tcsboxoffice@yahoo.com. E-mail dates for each show are listed on the back of this information sheet.
- * **By phone:** Call 725-4001 during Box Office hours for each show.
- * **In person:** Come by during Box Office window hours listed for each show.

If your specific seats are not available, the Box Office will assign the closest seats to those requested. When ordering additional seats not covered by your membership, **please include your credit card information**. Tickets will be held at the PREPAID table on the date of the show that you have reserved.

PLEASE NOTE: Ticket requests are filled in the order they are received: After filling the Producers' and Directors' Club ticket requests, Season Member e-mail requests are filled, followed by Members' Week requests (phone requests and in-person requests) and then the General Public. If you request an e-mail confirmation, please be patient as it may be a few weeks before these requests are filled.

Will the Box Office hold my tickets for me until the performance?

YES! Any tickets that have been paid for can be held at the PREPAID TICKET TABLE. Tickets are available for pick up beginning approximately one hour prior to the start of the show.

What about Exchanges or Refunds?

For exchanges, please call the Box Office Manager during BOX OFFICE HOURS, **at least 24 hours** prior to the performance for which the tickets were originally issued. If the performance is a Saturday or Sunday, please call **748-0857 x203**. Tickets may be exchanged for another performance of the **same** show, but there will be a **\$2.00 service charge** per ticket, per exchange. Tickets may not be turned back in or carried over to another show after a reservation has been made. If you have a family or medical emergency and cannot attend your scheduled performance, you must call the Box Office Manager at 748-0857 x203 **at least 2 hours** prior to the performance to change your tickets. Twin City Stage does not issue refunds. In an emergency situation, Twin City Stage reserves the right to assign a designated date and seating location.